



Merced County Behavioral Health and Recovery Services

We offer...

A variety of behavioral health services and programs are available to behavioral health consumers in Merced County.

We serve...

Our services and programs are available to children, youths, adults, and their families.

We provide...

We provide quality behavioral health services; using all available resources to empower independence, hope and resilience in a welcoming and culturally competent environment.

We support...

Our multi-disciplinary staff are trained to provide a variety of treatment approaches to include therapy and treatment planning. We serve children, transitional age youth (TAY), Adults and Older Adults.

Merced County Behavioral Health and Recovery Services CARS

Central Intake

Merced:

480 East 13th Street, Building 2
Merced, CA 95341

Telephone Number: (209) 381-6800
Fax Number: (209) 725-3906

Los Banos:

40 West G Street, Suite C
Los Banos, CA 93635

Telephone Number: (209) 710-6100
Fax Number: (209) 827-2009

Livingston:

1471 B Street, Suite N
Livingston, CA 95334

Open Tuesday-Wednesday-Thursday
Telephone Number: (209) 394-4032
Fax Number: (209) 394-4166

Crisis Stabilization Unit (CSU):

300 East 15th Street,
Merced, CA 95341

Telephone Number: (209) 381-6800
Fax Number: (209) 381-6871

ACCESS

480 East 13th Street, Building 2
Merced, CA 95341

Telephone Number: (209) 381-6800
Fax Number: (209) 726-5342

Merced County Behavioral Health and Recovery
Services

Mailing Address
P.O. Box 2087

Merced, CA 95344

Telephone Number: (209) 381-6800
Toll Free Phone Number: (888) 334-0163



**Merced County
Behavioral Health and
Recovery Services**

Community Access to Recovery Services (CARS)

**Programs
Available:**

Access

Central Intake

Triage Services

**Mobile Crisis
Response Team**

**Crisis
Stabilization Unit**

*Enhancing the quality of life by
inspiring hope and recovery for
those we serve.*



**COMMUNITY ACCESS
TO
RECOVERY SERVICES
(CARS)
Programs**

ACCESS

- Accept, screens and logs all calls inquiring about behavioral health services.
- Provide information about community resources, behavioral health programs and services.
- Purpose is to provide Medi-Cal Beneficiaries information about how to access specialty behavioral health services, how to use the beneficiary problem resolution and fair hearing process.
- ACCESS screens information to determine whether an intake appointment or other community services and referrals are needed.
- Appointments will be provided to caller based on urgent/non-urgent protocol and scheduled with the Central Intake Unit.

CENTRAL INTAKE

- Point of entry for all (child, adult, and older adult) who are seeking an intake appointment for behavioral health services.
- Open Monday – Friday, 8 a.m.- 5 p.m.

TRIAGE SERVICES

- Behavioral health staff are stationed at local emergency rooms within the cities of Los Banos and Merced.
- Triage staff respond to individuals within a hospital setting who are experiencing a psychiatric emergency and link them to appropriate services within our Merced County Behavioral Health and Recovery Services or other community resources.

MOBILE CRISIS RESPONSE TEAM

- Mobile Crisis Response Team (MCRT) is designed to evaluate community member’s needs early and determine the least restrictive environment safe enough to place or refer one to when struggling with a crisis situation.
- MCRT will aid and assist our community partners to focus on what they do best and not be constrained with issues of support beyond their scope or necessity.
- Law enforcement from Merced Police Department and Merced County Sheriff will request support from the MCRT team to respond within the community relating to behavioral health crisis situations.
- Prioritization will be considered based on imminent danger and crisis need.

CRISIS STABILIZATION UNIT

- The Crisis Stabilization Unit (CSU) is open 24 hours per day, 7 days per week.
- 24 Hour Crisis Response Service- Treatment services component include:
 - * psychiatric risk assessments,
 - * emergency screenings,
 - * responding to assessments at the local emergency rooms in Los Banos and Merced,
 - * crisis interventions,
 - * answering calls for the after-hour access line, conducting individual therapeutic interventions,
 - * collateral interventions,
 - * placement and transfer coordination to other PHFs.
- Crisis Stabilization provides services to any resident/non-resident of Merced County needing psychiatric care, either voluntarily or involuntarily, upon proper evaluation by the Crisis Stabilization Unit staff who have access to collaborate 24 hours per day, 7 days per week with a psychiatrist,.

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MISSION STATEMENT

Behavioral Health and Recovery Services is committed to empowering our diverse community with hope, recovery, and wellness by providing comprehensive holistic care

VISION STATEMENT

Inspiring hope and recovery for those we serve as the premier provider for quality whole-person care