

# ACA Outreach & Education Subcommittee

July 10, 2015  
11:30am – 1:00pm

Location:  
Merced County Department of Public Health  
260 E. 15<sup>th</sup> Street, First Floor Classroom, Merced, CA 95341

## MINUTES

11:30 – 11:50	<p style="text-align: center;"><b>Welcome &amp; Introductions</b></p> <p>Attendees: Katy Oestman (Public Health); Veronica Chavez (GVHC); Cindy Lee (MOP); Dawn Ingraham (CCAH); Chue Xiong (Merced Lao Family); Jackie Lariosa (LCH); LaVerne Davis (Healthy House); Isidro Ramirez (Sutter Health)</p>
11:50 – 12:00	<p style="text-align: center;"><b>Purpose and focus of the Committee</b></p> <p>Outreach, enrollment, retention</p>
12:00 – 12:05	<p style="text-align: center;"><b>Prevention Action Team &amp; State Legislative Update</b></p> <p>No new update as of today's date.</p>
12:05 – 12:35	<p style="text-align: center;"><b>Covered California: Messaging Training</b></p> <ul style="list-style-type: none"> <li>• Representative did not attend.</li> </ul>
	<p style="text-align: center;"><b>United Farmworkers Foundation</b></p> <ul style="list-style-type: none"> <li>• Representative did not attend.</li> </ul>
12:35 – 12:50	<p style="text-align: center;"><b>Discussion of Toolkit: I have health coverage, now what do I do?</b></p> <ul style="list-style-type: none"> <li>• Erika Gomez (LCH), Jackie Lariosa (LCH) and Veronica Chavez (GVHC) met over the last month and developed the a toolkit to help patients/clients understand their health plan as well as when it is appropriate to go to the doctor vs. urgent care vs. emergency room.</li> <li>• They will be sending the toolkit to the printer on Monday, July 13<sup>th</sup>. Please send any feedback prior to that date.</li> <li>• The toolkit was piloted at GVHC in English and Spanish</li> <li>• Edits: add the CCAH nurse advice line number, add an emergency disclaimer at the bottom.</li> <li>• Healthy House brought the roadmap to health booklet, they are working on translating the booklet as well as the overview one page roadmap.</li> <li>• Healthy House is also working on a glossary of terms, it is available in English and Spanish and they are working on the Hmong translation now.</li> <li>• Healthy House also received notification of award for the navigator grant.</li> <li>• The Alliance brought the toolkit that they have, it is called coverage</li> </ul>

	<p>to care, a 4-step guide (one page front and back), available in 3 languages. This is available on their website as well as given to new members. <a href="https://www.ccah-alliance.org/providerspdfs/Provider_Memos/2015/100-G-Coverage-To-Care-V1.pdf">https://www.ccah-alliance.org/providerspdfs/Provider_Memos/2015/100-G-Coverage-To-Care-V1.pdf</a></p> <ul style="list-style-type: none"> <li>• The Alliance is also willing to offer a train the trainer to train our group about how to conduct a community presentation to teach the community how to enroll and connect with their provider. Ten people need to be registered to hold the training.</li> </ul>
12:50 – 12:55	<p style="text-align: center;"><b>Upcoming O&amp;E Meetings/Calendar</b></p> <p>Next meeting: Friday, August 14<sup>th</sup></p>
12:55 – 1:00	<p style="text-align: center;"><b>Closing/Announcements</b></p> <ul style="list-style-type: none"> <li>• Alliance: the nurse advice line is live, 24/7 availability, mailers are going out this month, the number is (844) 971-8907. Dawn will bring cards next time.</li> <li>• Healthy House: their organization received the navigator grant for the upcoming year.</li> <li>• Sutter Health: the mobile clinic does not have a formal launch date, due to the full lab draw station they have to have a CA license, as well the executives are still working on the ratio for employee based care and free care. They will launch as soon as possible.</li> <li>• Golden Valley Health Center: their block party will be on Friday, August 14<sup>th</sup> from 4-8pm, if you'd like to table let Veronica know and she can put you in touch with the organizers. There will be food, games, and information booths, they are expecting about 300-400 people.</li> <li>• Livingston Community Health: their scholarship dinner will be on Thursday, August 13<sup>th</sup> from 3-9pm at Hilmar Cheese, save the dates will be going out soon.</li> <li>• Lao Family: no events scheduled at this time.</li> <li>• Merced Organizing Project: August 13<sup>th</sup> is the forum that Assemblyman Adam Gray will be at here in Merced, 6pm, location TBA.</li> <li>• The Health4All celebration will be on July 23<sup>rd</sup> from 6-7:30pm, location TBA.</li> </ul>

**Next meeting: Friday, August 14, 2015**

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