



**beacon**  
health options

# **Merced County Access 2014 Annual Summary - CCAH**

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Presented to:

Merced County Health Care Consortium

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# CCAH Membership

## Current CCAH Membership

As of 7/2/15	Medi-Cal	All Other Programs	TOTAL- All membership
Merced	120,617		120,617
Monterey	141,497	663	142,160
Santa Cruz	65,089	678	65,767
<b>TOTAL</b>	<b>327,203</b>	<b>1,341</b>	<b>328,544</b>

## Growth since 12/2013

As of 7/2/15	Newly Eligible MCE	Newly Enrolled Traditional Med-Cal	TOTAL- New Enrollment	% Increase in Enrollment since 12/2013
Merced	25,680	10,820	36,500	45%
Monterey	26,162	19,677	45,839	49%
Santa Cruz	17,909	5,464	23,373	57%
<b>TOTAL</b>	<b>69,751</b>	<b>35,961</b>	<b>105,712</b>	<b>49%</b>

# Managed Care Plan Behavioral Benefit

## Mental Health Services for Mild-Moderate Impairments

- Medication Management
  - for stable patients
- Individual and Group therapy
  - no family therapy
  - Primary DSM 5 MH diagnosis
  - Secondary co-occurring SUD
- Psychological testing
- Behavioral Health Treatment for ASD

# Summary of Delegated Activities to Beacon

Functional Area	Services
Network	<ul style="list-style-type: none"><li>• Contracting and Credentialing</li></ul>
Claims	<ul style="list-style-type: none"><li>• Payment: EFT and Paper</li></ul>
Screening & Referral	<ul style="list-style-type: none"><li>• Telephonic intake, screening and referral process – either to county for assessment for SMHS or to a Beacon provider</li></ul>
Utilization management	<ul style="list-style-type: none"><li>• Clinical review of outpatient claims and peer-to-peer outreach</li></ul>
County Coordination	<ul style="list-style-type: none"><li>• Support referrals and linkages with counties</li><li>• Dispute resolution process</li></ul>
Care Coordination	<ul style="list-style-type: none"><li>• For members with complex co-morbidities, ensuring coordination between physical and behavioral health care</li></ul>
Quality	<ul style="list-style-type: none"><li>• Annual quality activities; member &amp; provider satisfaction surveys</li></ul>
PCP Support	<ul style="list-style-type: none"><li>• Psych Consults: Beacon Physician Advisors Panel</li></ul>
Appeals & Grievances	<ul style="list-style-type: none"><li>• Manage member and provider appeals and grievances</li></ul>

# Beacon's Medi-Cal Program Goals

1. Improve access to mental health services and promote appropriate utilization
2. Promote member engagement
3. Increase collaboration by integrating medical and behavioral services
4. Coordinate access to most appropriate level of care
5. Support clinical outcome and data integration
6. Improve overall member health outcomes

# Key Beacon Medi-Cal MH Clinical Program Activities

## 1. Screening & Referrals

- Avg. time = 20 - 45 min; determine appropriate level of care

## 2. Care coordination

- Avg. weighted caseload = 35 - 50 per care manager
- Care managers do screenings and facilitate county collaboration
- Facilitate PCP decision support with Beacon psychiatrist

## 3. County Collaboration:

- Multiple monthly calls with county access teams to coordinate care for members

## 4. Utilization Management

- Retrospective review to identify outliers
- Peer-to-peer clinical review

# Merced County CY 2014 Screenings & County Referrals

	County → Beacon	Beacon → County	Beacon → Beacon
Merced	2	23	409
Total	133	120	<b>2,217</b>

Report period between Jan. 1 and Dec. 31, 2014



# Total CCAH Utilization CY 2014

	Age Band	Unique Utilizers	# of visits per Unique Utilizer
Therapy	0 - 18	1,839	3.8
	19+	4,088	5.0
	ALL	5,914	4.6
Med Management	0 - 18	1,313	2.7
	19+	1,623	3.0
	ALL	2,920	2.9
ALL	0 - 18	2,962	3.6
	19+	5,299	4.8
	ALL	8,236	4.4

Data derived from all paid claims for dates of service between Jan. 1 and Dec. 31, 2014.

# Total CCAH vs Medi-Cal Statewide Avg, CY 2014

	Age Band	# of visits per Unique Utilizer
CCAH	0 - 18	3.6
	19+	4.8
	ALL	4.4
Statewide Avg.	0 - 18	5.1
	19+	5.3
	ALL	5.2

Data derived from all paid claims for dates of service between Jan. 1 and Dec. 31, 2014.

# Merced County vs Medi-Cal Statewide Avg, CY 2014

	Age Band	# of visits per Unique Utilizer
Merced County	0 - 18	3.5
	19+	3.7
	ALL	3.6
Statewide Avg.	0 - 18	5.1
	19+	5.3
	ALL	5.2

Data derived from all paid claims for dates of service between Jan. 1 and Dec. 31, 2014.

# Total CCAH Top Diagnoses CY 2014

Children 0-18		Adults 19+	
1.	ADHD	1.	Anxiety
2.	Anxiety	2.	Depression
3.	Adjustment disorder	3.	Major Depression
4.	Depression	4.	Post-traumatic stress disorder
5.	Unspecified Disturbing Conduct	5.	Adjustment disorder

Reporting Period: Jan. 1 – Dec. 31, 2014

# Merced County CY 2014

	Age Band	Unique Utilizers	# of visits per Unique Utilizer
Therapy	0 - 18	1,258	3.4
	19+	2,162	3.3
	ALL	3,413	3.4
Med Management	0 - 18	500	2.9
	19+	781	3.7
	ALL	1,276	3.6
ALL	0 - 18	1,629	3.5
	19+	2,714	3.7
	ALL	4,333	3.6

Data derived from all paid claims for dates of service between Jan. 1 and Dec 31, 2014.

# 2014 In Review: Brief Conclusions and Analysis

## **1. Numbers of visits are closely linked to provider access.**

- Expanding access requires creative network development.

## **2. The expansion MH benefit is primarily an adult benefit.**

- Adults with moderate impairments are more likely to get treatment under the managed care plan benefit than children. Counties' children programs are more expansive; there is opportunity to similarly build out adult programs.

## **3. Funding sources for SUD create barriers.**

- Many adult mental health service users also have substance use needs.

# Current 2015 Initiatives for Merced County

- Continue increasing access by building community network
- Continue working with Merced County Mental Health on referrals and transitions between level of care
- Continue launching psychiatry and therapy telehealth services
- Continue increasing utilization of PCP-Beacon Psychiatrist consultation services
- Explore development of peer-support pilot program

# Thank you

