

**Worknet Leadership Team**  
**Merced County Office of Education**  
**632 W. 13<sup>th</sup> Street, Newbold Room, Merced**  
**Tuesday, November 9<sup>th</sup>, 2010, 1:00 – 2:30 p.m.**  
**Meeting Agenda**



[www.co.merced.ca.us/wi/wlt/wlt.html](http://www.co.merced.ca.us/wi/wlt/wlt.html)

[www.co.merced.ca.us/wi/worknet/worknet.html](http://www.co.merced.ca.us/wi/worknet/worknet.html)

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1. Call to Order ..... Heidi Hall
  2. Approve Minutes (October 12, 2010)..... Heidi Hall
  3. Building Partnerships .....
    - a. Partner Presentation - Merced County Library ..... Pamela Cornelison
    - b. Worknet Partner Meeting Nov. 3, 2010, Overview .....Michelle Allison
    - c. WLT Mission, Vision and Core Values- Cards .....Heidi Hall
    - d. Worknet Facilities Update .....Joanne Presnell
  4. Customer Focus .....
    - a. Success Stories .....Heidi Hall
    - b. Roundtable-What is going on in your organization .....Heidi Hall
    - c. Employee Survey .....Heidi Hall
    - d. Customer Service and Satisfaction Highlights (Sept.) ..... Michelle Allison/Dave Heyer
  5. Next Scheduled Meeting .....Heidi Hall  
Date/Time – December 13<sup>th</sup>, 2010, 1:00-2:30 p.m., Merced County Office of Education, Newbold Room,  
632 W. 13<sup>th</sup> Street, Merced, CA.
  6. Adjourn .....Heidi Hall

***Mission Statement***

***The mission of the Merced County Worknet One-Stop System is to respond to the needs of our business community, job seekers and students through an integrated workforce development system that enhances our community’s quality of life.***

***Vision Statement***

***Worknet—the premier system for workforce solutions—delivers a skilled, competitive workforce that ensures a diverse and prosperous economy in Merced County.***