

**Worknet Leadership Team**  
**Dept. of Workforce Investment, Sm Conf. Room**  
**1880 Wardrobe Ave, Merced**  
**Tuesday April 13, 2010, 1:00 – 2:30 p.m.**  
**Meeting Agenda**



[www.co.merced.ca.us/wi/wlt/wlt.html](http://www.co.merced.ca.us/wi/wlt/wlt.html)  
[www.co.merced.ca.us/wi/worknet/worknet.html](http://www.co.merced.ca.us/wi/worknet/worknet.html)

1. Call to Order ..... Heidi Hall
2. Approve Minutes (March 9, 2010)..... Heidi Hall
3. Building Partnerships .....
  - a. Partner Presentation (Commerce, Aviation & Economic Development )..... Alfonse Peterson
  - b. Worknet Partner Meeting TBA ... ..
  - c. Strategic Plan – Goal 1- Potential Partners Meet and Greet (April 26 or May 4)  
Goal 2- Report on new services ..... Heidi Hall
4. Customer Focus .....
  - a. Success Stories ..... Heidi Hall (2 min)
  - b. Elevate America update.....Heidi Hall
  - c. Roundtable-What is going on in your organization .....Heidi Hall (2 min)
  - d. Customer Service Highlights.....Michelle Allison
5. Next Scheduled Meeting .....Heidi Hall
  - a. Date/Time – May 11, 2010, 1:00-2:30 p.m., Merced County Office of Education, Clark Room  
632 W. 13<sup>th</sup> Street, Merced, CA
6. Adjourn .....Heidi Hall

***Mission Statement***

***The mission of the Merced County Worknet One-Stop System is to respond to the needs of our business community, job seekers and students through an integrated workforce development system that enhances our community’s quality of life.***

***Vision Statement***

***Worknet—the premier system for workforce solutions—delivers a skilled, competitive workforce that ensures a diverse and prosperous economy in Merced County.***