MERCED COUNTY

EMERGENCY MEDICAL CARE COMMITTEE

EMS

Department of Public Health
Emergency Medical Services Agency

260 E. 15th Street
Merced, CA 95340
(209) 381-1250
(209) 381-1259 Fax

Wednesday, April 4, 2012
Public Health Auditorium
260 East 15th Street, Merced
12:00 PM

AGENDA

	Pledge of Allegiance	O'Banion
1.	Introduction of Committee Members and Guests	O'Banion
2.	Approval / Additions / Deletions to the Agenda **(Action)**	O'Banion
3.	Approval of the Minutes of the January 4, 2012 meeting **(Action)**	O'Banion
4.	Public Forum (public opportunity to speak on any matter of public interest within the committee's jurisdiction)	O'Banion
5.	Consent Agenda **(Action)**	O'Banion
	a) M4C Meeting Report b) EMS QI System Report c) Ambulance Inspection Report	
6.	EMS Authority & State Legislation Update **(INFO)**	Diaz
7.	Air Ambulance EOA Challenge **(INFO)**	Diaz
8.	Star of Life Award **(INFO)**	Diaz
9.	Left Ventricular Assist Device **(INFO)**	Diaz
10.	Participant Roundtable **(INFO)**	O'Banion

A BUFFET LUNCH WILL BE SERVED AT 12:00
Next meeting will be July 11, 2012
Location: Health Department Auditorium

Members:
Jerry O'Banion
Board of Supervisors
Chairman

Timothy Livermore, MD, MPH
County Health Officer

Kevin Smith
Merced County Fire Department

Ed Banks
Office of Emergency Services

Vacant
District 1 Representative

Ken Mitten
District 2 Representative

Fred Buckingham
District 3 Representative

Ronald Wolff
District 4 Representative

Dewayne Jones
District 5 Representative

Tim Marrison
Fire Service Representative

Monica McMillan, MD
E.D. Physician

Vacant
E.D. Physician

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Ambulance Company
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Chuck Coelho, EMT-P
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EMS Educator

Michael Harris
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Zenaida Rodriguez, RN
Hospital Representative

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E.D. Nurse, Base Hospital

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EMCC MEETING MINUTES
January 04, 2012

Committee Members Present: Jerry O'Banion, Timothy Livermore M.D., Ken Mitten, Fred Buckingham, Walt Parton, Kraig Riggs, Carrie Grissom, Mike Harris, Ed Banks, Jennifer Aanstad, James Andrews, M.D. and Teresa Castro.

Committee Members Absent: Kevin Smith, Tammy Moss Chandler, Chuck Coelho, Ron Wolfe, Dewayne Jones, Tim Morrison, Monica McMillan, M.D., Zenaida Rodriguez, and Michael Richard.

Guests: Don Campbell, Stacie Bradford , Mike McLaughlin, Chuck Baucom, Danny Suarez, Mickey Burnelli, Amanda Knish, Steve Melander, and B.J. Jones.

Staff: Linda Diaz and Ron Duran.

Call to Order: Supervisor O'Banion called the meeting to order at 12:20 PM.

Pledge of Allegiance: The Pledge of Allegiance was led by Supervisor O'Banion.

Approval/Additions/Deletions to the Agenda (ACTION): On a motion by Ken Mitten, seconded by Mike Harris, the agenda was approved as presented.

Approval of the Minutes of the October 5, 2011 meeting (ACTION): On a motion by Fred Buckingham, seconded by Ken Mitten, the minutes were approved as presented.

Public Forum: No comments from the public were offered and the forum was closed.

Consent Agenda: The Consent Agenda was approved as presented on a motion from Mike Harris, seconded by Walt Parton.

EMS Authority and State Legislation Update: Linda Diaz stated the EMS Authority's primary revenue source, a federal block grant, is in jeopardy. Dr. Backer, the current director of the EMS Authority, is not proposing to pass the cost to the counties, but this is a concern of the EMS Agencies.

A proposal the governor is evaluating would merge EMS Authority into the California Department of Public Health, Emergency Preparedness Office, such an alignment is also being proposed at the Federal level.

AB 1387 continues to be modified and a final draft of the bill language is expected to be published soon. The language on AB 201 looks to be positive.

Ground Ambulance RFP Update: Linda Diaz stated the RFP proposal has been drafted and submitted to the State EMS Authority for their approval, once that process is complete the document will be submitted to the Merced County Board of Supervisors and the bid document should be available to

the public by February, 2012.

Mercy Medical Center Stroke Program: Amanda Lantz stated MMC's Stroke Program is aimed at rapid treatment of the Acute Ischemic Stroke patient and operates under the slogan "time is brain." A new overhead code called Stroke Alert will notify personnel of a potential stroke patient is in the facility and then will also page an on-call neurologist from the Mercy Neurological Institute to consult on our patients in Merced by using telestroke services. EMS and the community play a key role in making our program successful. Community outreach activities will be a large part of the program.

Inter-Operable Communications, Platinum 10: Mike McLaughlin stated the Platinum Ten concept is developed to ensure a rapid multi-jurisdictional communications, across all radio frequency spectrums within the county. This process is nearing completion and should be online within the next couple of months.

Statewide Medical Health Exercise: Linda Diaz thanked all the agencies that participated in the drill. Overall the drill went very well and there were areas identified for improvement. The EMS Agency has developed an action plan to address those opportunities.

SNS drill is slated for June 2012.

Participant Roundtable (INFO): Ed Banks updated the committee on EOC, the next phase should be in mid summer or early fall. The Merced Community EOP project is underway and some cities have adopted the plan. EBS provider is almost complete and Everbridge appears to be the likely recipient of the contract.

Mike McLaughlin stated the countywide infection control plan is in progress and close to completion.

Dr. Timothy Livermore stated the flu and pertussis cases have went down, the average was 0-1 cases and the decrease may be due to vaccinations that were required for school age children.

Supervisor O'Banion adjourned the meeting at12:56 PM., and the next meeting is scheduled for April 4, 2012.

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MEMORANDUM

DATE: March 29, 2012

TO: EMCC Members

FROM: Linda Diaz

RE: Agenda Item 5a: M4C Meeting Report

Attached are meeting minutes and compliance data as summarized by the Merced County Contract Compliance Committee (M4C) for the months of December, 2011 and January, 2012. During this rating period, Riggs and Mercy Air maintained a ninety percent (90%) or greater compliance average per month for all zones.

Riggs Ambulance Service

Monthly Compliance Report

Dec-11

Priority 1 and 2 Responses

Zone	Responses	Response Time Exceptions	% Comply	Txports	Non-Txports	% Txports	Response Time Allowances	Response Time Credits
24A	382	17	95.55%	265	117	69.37%	13	4
24B	738	36	95.12%	561	177	76.02%	31	4
24C-D	325	18	94.46%	228	97	70.15%	6	3
Total	**1445**	**71**	**95.09%**	**1054**	**391**	**72.94%**	**50**	**11**

Priority 3 Responses - 24A

Grid Designation	Responses	Response Time Exceptions	% Comply	Txports	Non-Txports	% Txports	Response Time Allowances	Response Time Credits
10 Minutes (16)	104	1	99.04%	85	19	81.73%	3	
12 Minutes (20)	20	0	100.00%	15	5	75.00%	2	
15 Minutes (25)	4	0	100.00%	4	0	100.00%	0	
20 Minutes (30)	1	0	100.00%	0	1	0.00%	0	
40 Minutes (60)								
Total	**129**	**1**	**99.22%**	**104**	**25**	**80.62%**	**5**	4

Priority 3 Responses - 24B

Grid Designation	Responses	Response Time Exceptions	% Comply	Txports	Non-Txports	% Txports	Response Time Allowances	Response Time Credits
10 Minutes (16)	203	6	97.04%	178	25	87.68%	11	
12 Minutes (20)	5	1	80.00%	4	1	80.00%	0	
15 Minutes (25)	11	0	100.00%	10	1	90.91%	0	
20 Minutes (30)	8	0	100.00%	7	1	87.50%	0	
40 Minutes (60)	0	0	#DIV/0!	0	0	#DIV/0!	0	
Total	**227**	**7**	**96.92%**	**199**	**28**	**87.67%**	**11**	4

Priority 3 Responses - 24C & D

Grid Designation	Responses	Response Time Exceptions	% Comply	Txports	Non-Txports	% Txports	Response Time Allowances	Response Time Credits
10 Minutes (16)	38	2	94.74%	32	6	84.21%	2	
12 Minutes (20)	26	3	88.46%	20	6	76.92%	1	
15 Minutes (25)	9	1	88.89%	7	2	77.78%	0	
20 Minutes (30)	10	0	100.00%	6	4	60.00%	0	
40 Minutes (60)	0	0	#DIV/0!	0	0	#DIV/0!	0	
Total	**83**	**6**	**92.77%**	**65**	**18**	**78.31%**	**3**	3

SUMMARY

	Responses	Response Time Exceptions	% Comply	% Txports	Txports	Response Time Credits
Priority 1 & 2 Responses	1445	71	95.09%	72.94%	1054	11
Priority 3 Response	439	14	96.81%	83.83%	368	8
Total	**1884**	**85**	**95.49%**	**75.48%**	**1422**	**19**

Riggs Ambulance Service

Monthly Compliance Report

Jan-12

Priority 1 and 2 Responses

Zone	Responses	Response Time Exceptions	% Comply	Txports	Non-Txports	% Txports	Response Time Allowances	Response Time Credits
24A	389	17	95.63%	286	103	73.52%	16	4
24B	796	37	95.35%	596	200	74.87%	38	4
24C-D	332	18	94.58%	242	90	72.89%	9	3
Total	**1517**	**72**	**95.25%**	**1124**	**393**	**74.09%**	**63**	**11**

Priority 3 Responses - 24A

Grid Designation	Responses	Response Time Exceptions	% Comply	Txports	Non-Txports	% Txports	Response Time Allowances	Response Time Credits
10 Minutes (16)	101	3	97.03%	89	12	88.12%	1	
12 Minutes (20)	24	0	100.00%	19	5	79.17%	0	
15 Minutes (25)	8	0	100.00%	7	1	87.50%	0	
20 Minutes (30)	0	0	#DIV/0!	0	0	#DIV/0!	0	
40 Minutes (60)								
Total	**133**	**3**	**97.74%**	**115**	**18**	**86.47%**	**1**	4

Priority 3 Responses - 24B

Grid Designation	Responses	Response Time Exceptions	% Comply	Txports	Non-Txports	% Txports	Response Time Allowances	Response Time Credits
10 Minutes (16)	243	11	95.47%	212	31	87.24%	11	
12 Minutes (20)	10	0	100.00%	5	5	50.00%	0	
15 Minutes (25)	12	0	100.00%	10	2	83.33%	0	
20 Minutes (30)	11	0	100.00%	9	2	81.82%	0	
40 Minutes (60)	0	0	#DIV/0!	0	0	#DIV/0!	0	
Total	**276**	**11**	**96.01%**	**236**	**40**	**85.51%**	**11**	4

Priority 3 Responses - 24C & D

Grid Designation	Responses	Response Time Exceptions	% Comply	Txports	Non-Txports	% Txports	Response Time Allowances	Response Time Credits
10 Minutes (16)	62	4	93.55%	53	9	85.48%	1	
12 Minutes (20)	39	0	100.00%	32	7	82.05%	0	
15 Minutes (25)	7	0	100.00%	7	0	100.00%	0	
20 Minutes (30)	4	0	100.00%	2	2	50.00%	0	
40 Minutes (60)	0	0	#DIV/0!	0	0	#DIV/0!	0	
Total	**112**	**4**	**96.43%**	**94**	**18**	**83.93%**	**1**	3

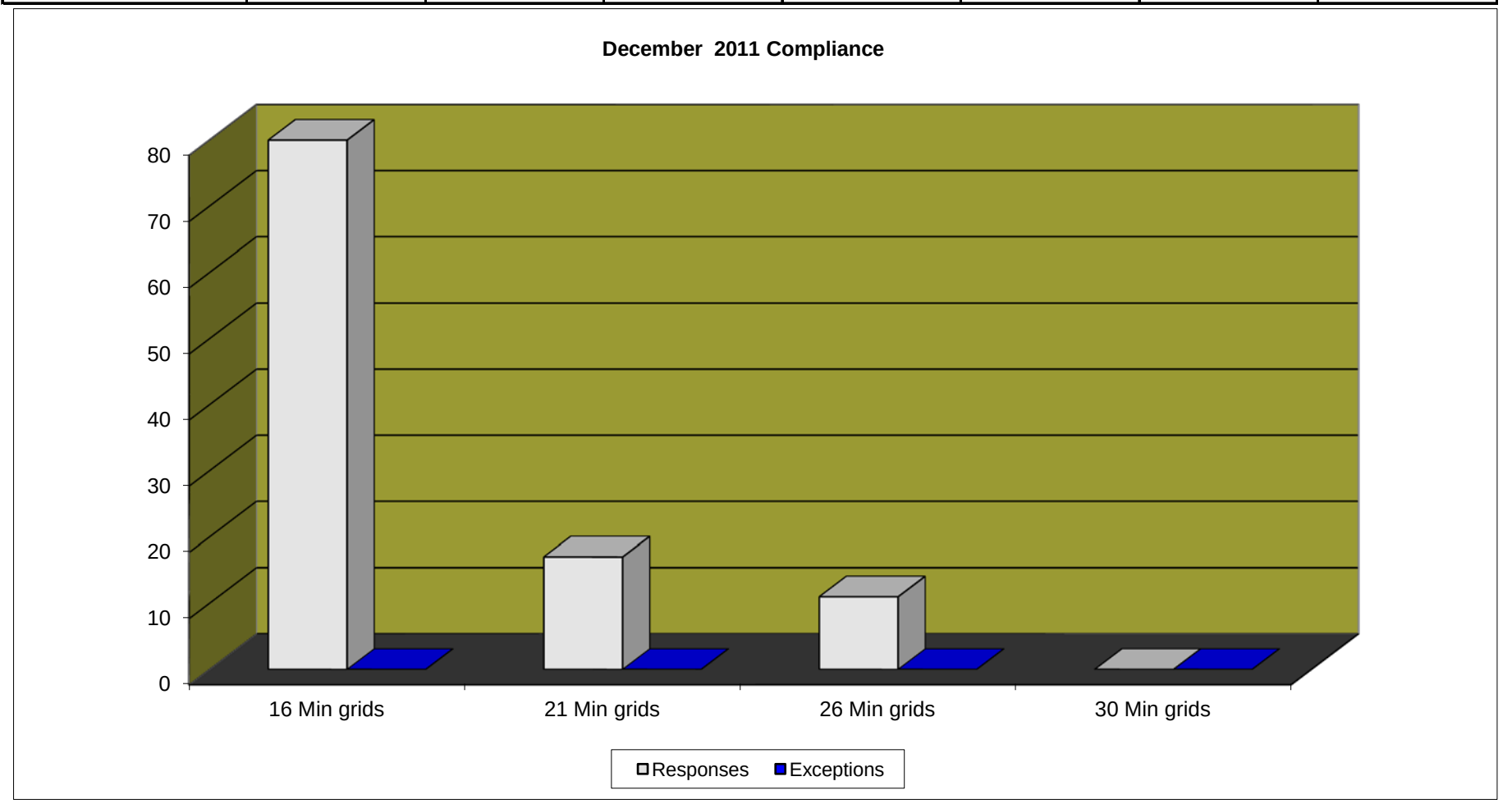
SUMMARY

	Responses	Response Time Exceptions	% Comply	% Txports	Txports	Response Time Credits
Priority 1 & 2 Responses	1517	72	95.25%	74.09%	1124	11
Priority 3 Response	521	18	96.55%	85.41%	445	8
Total	**2038**	**90**	**95.58%**	**76.99%**	**1569**	**19**

Mercy-Air Monthly Report - December, 2011

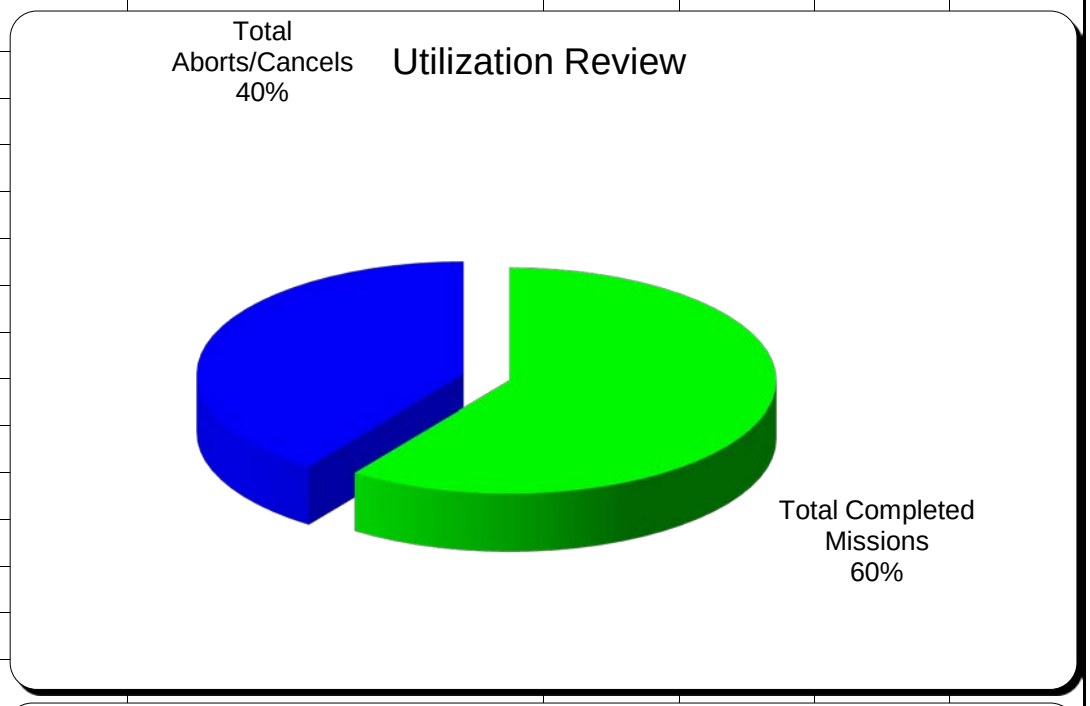
Compliance Data Only

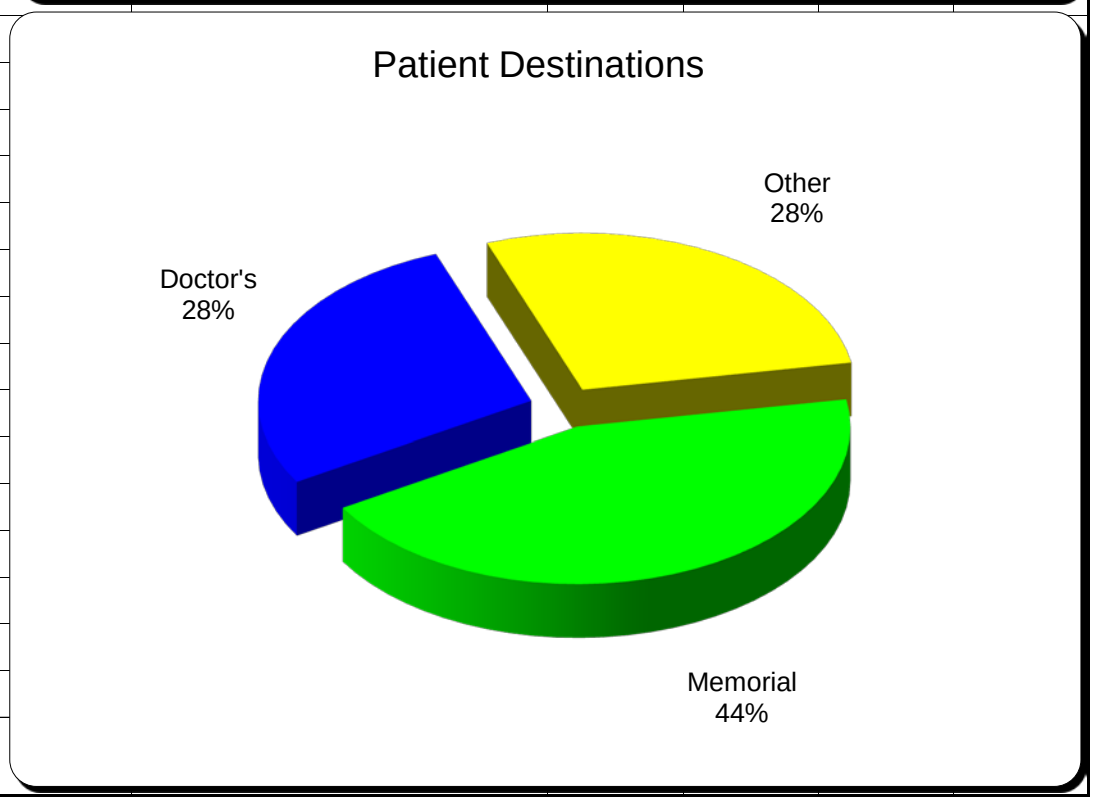
Grid Designation	Responses	Exceptions	% Comply	Txports	Non-Txports	% Txports	Allowances
16 Min grids	80	0	100.00%	13	67	16.25%	0
21 Min grids	17	0	100.00%	2	15	11.76%	0
26 Min grids	11	0	100.00%	1	10	9.09%	0
30 Min grids	0	0	#DIV/0!	0	0	#DIV/0!	0
Total	108	0	100.00%	16	92	14.81%	0



Mercy-Air Summary Report - December 2011

Requests	**229**
Total Completed Missions	137
Total Aborts/Cancels	92
Transports	**43**
Txports From Scene	13
Txports Interfacility	30
Aborts	**41**
Requesting Party	16
Divert to Another Flight	0
DOA	0
Ground Txport	0
Unable to Locate	0
Weather	25
Other Reason	0
Cancellations	**50**
Requesting Party	48
Mechanical/Maintenance	0
On Another Flight	0
Weather	0
Other Reason	2
Patient Destinations	**43**
Memorial	19
Doctor's	12
Other	12

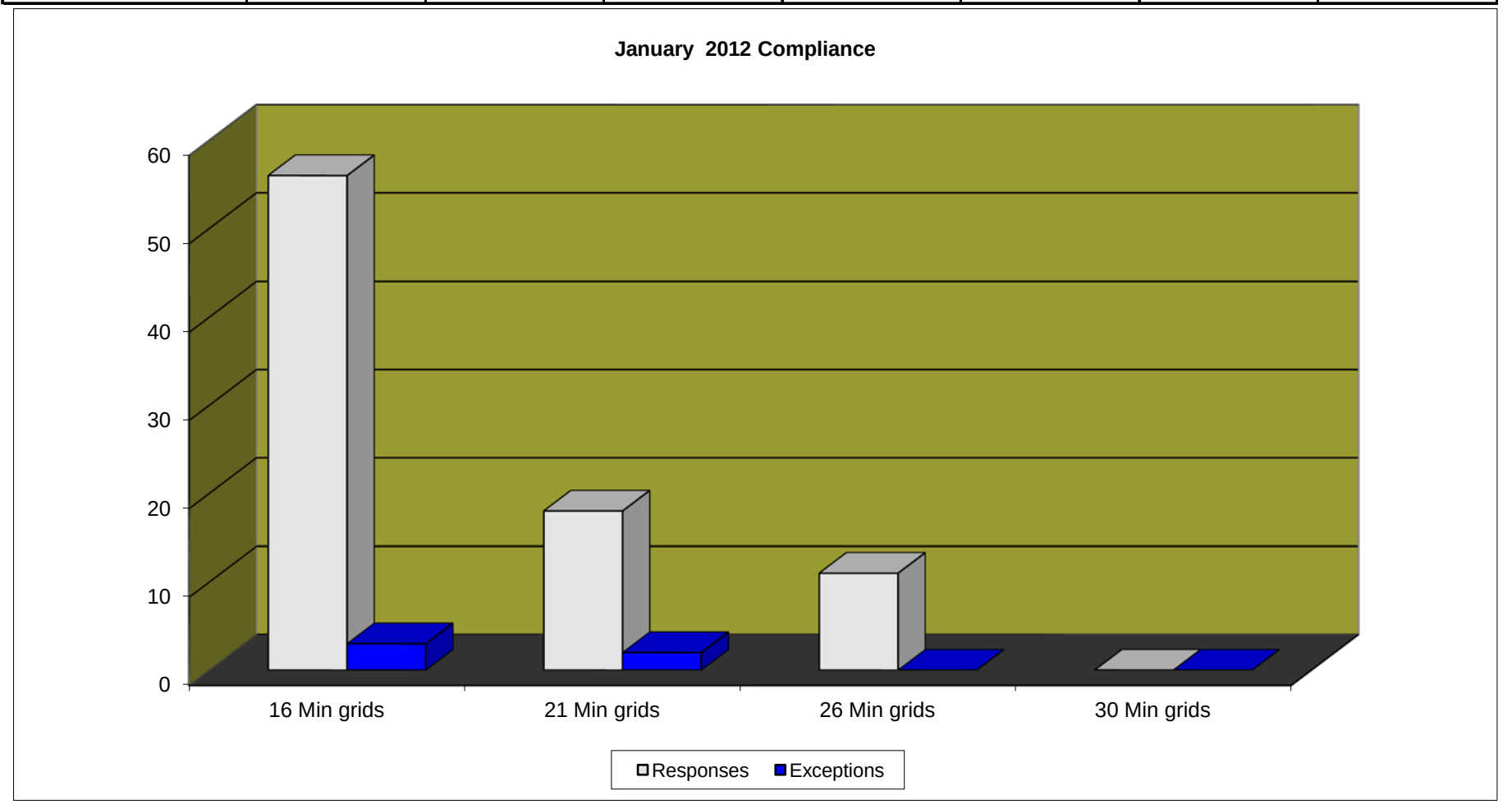




Mercy-Air Monthly Report - January, 2012

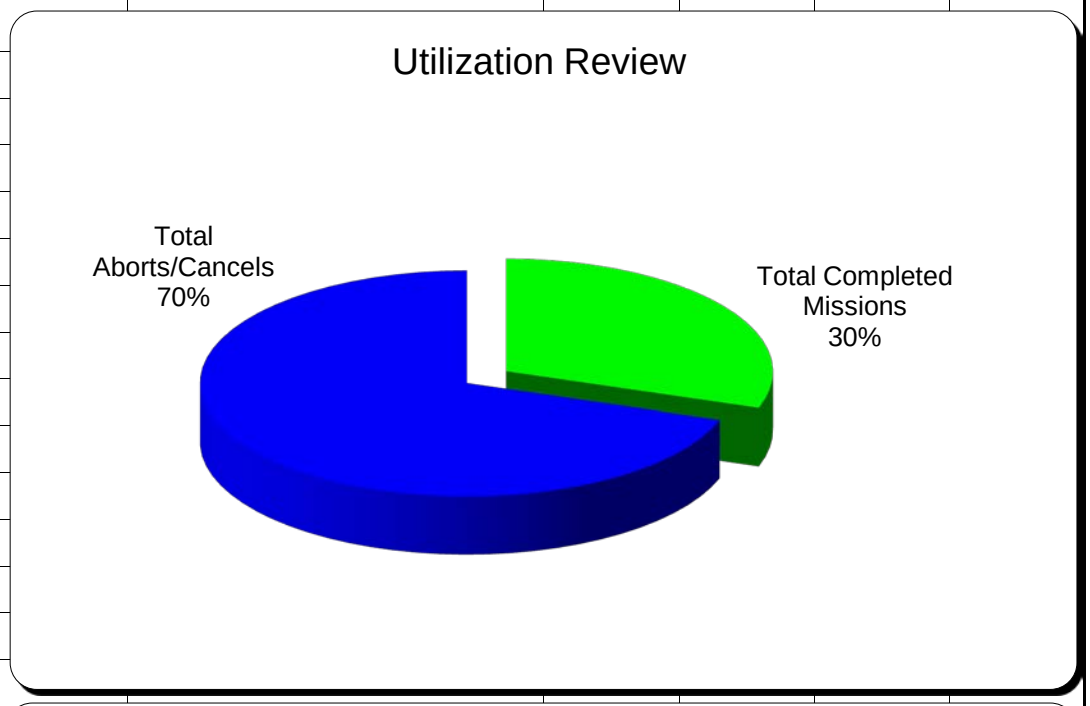
Compliance Data Only

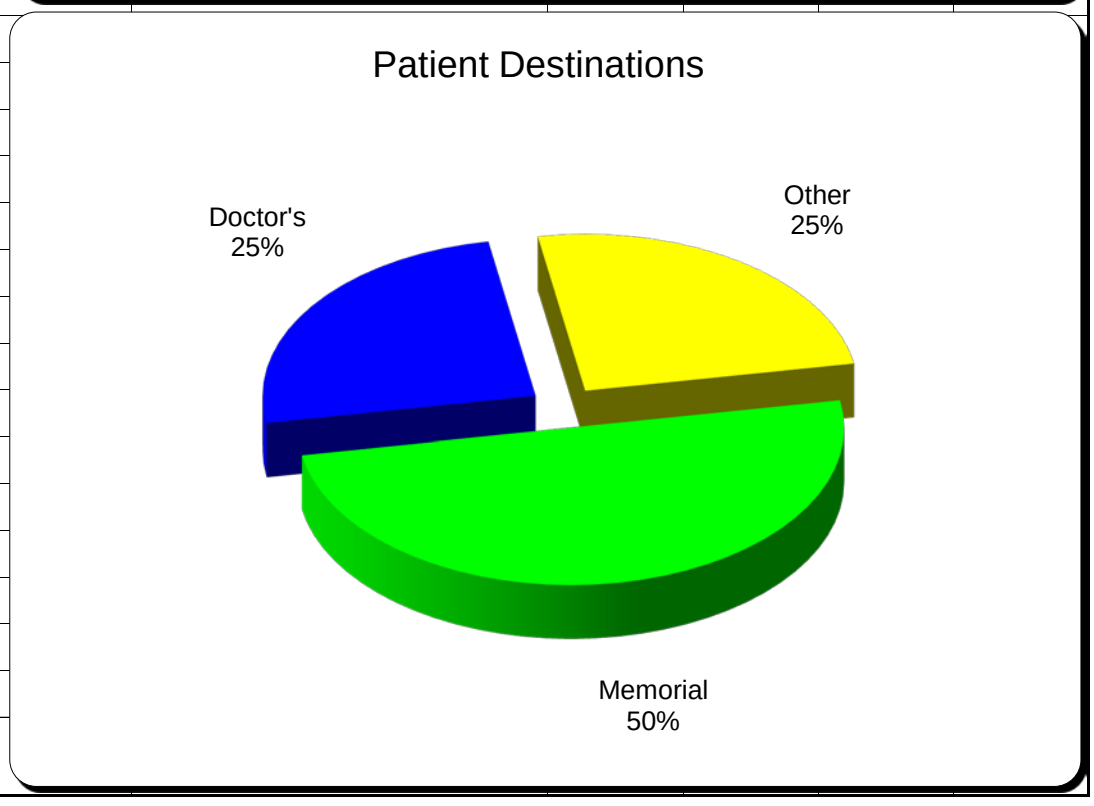
Grid Designation	Responses	Exceptions	% Comply	Txports	Non-Txports	% Txports	Allowances
16 Min grids	56	3	94.64%	7	49	12.50%	5
21 Min grids	18	2	88.89%	3	15	16.67%	1
26 Min grids	11	0	100.00%	3	8	27.27%	1
30 Min grids	0	0	#DIV/0!	0	0	#DIV/0!	0
Total	85	5	94.12%	13	72	15.29%	0



Mercy-Air Summary Report - January 2012

Requests	**119**
Total Completed Missions	36
Total Aborts/Cancels	83
Transports	**36**
Txports From Scene	13
Txports Interfacility	23
Aborts	**10**
Requesting Party	9
Divert to Another Flight	0
DOA	0
Ground Txport	0
Unable to Locate	0
Weather	1
Other Reason	
Cancellations	**63**
Requesting Party	41
Mechanical/Maintenance	3
On Another Flight	2
Weather	16
Other Reason	1
Patient Destinations	**36**
Memorial	18
Doctor's	9
Other	9





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MEMORANDUM

DATE: March 29, 2012

TO: EMCC Members

FROM: Linda Diaz, BSN, RN, PHN

RE: Agenda Item 5b: System QI Report

No items to report.

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MEMORANDUM

DATE: March 29, 2012

TO: EMCC Members

FROM: Linda Diaz, BSN, RN, PHN

RE: Agenda Item 5c: Ambulance Inspection Report

The following table displays the Riggs Ambulance Service, Advanced Life Support Ambulances that have been inspected as of March 30, 2012. All discrepancies were considered MINOR and corrected once identified.

Company	Unit No.	Date of Inspection	Discrepancies	Disposition	Inspector	Company Rep.	Next Inspection Date	Level of Care
RAS	144	02/24/2012	**MINOR**	Corrected	R. Duran	M. Diaz	02/24/2013	ALS
RAS	127	03/30/2012	**MINOR**	Corrected	R. Duran	J. Redfield	03/30/2013	ALS
RAS	118	03/30/2012	**MINOR**	Corrected	R. Duran	J. Redfield	03/30/2013	ALS
RAS	146	03/30/2012	**NONE**	Corrected	R. Duran	J. Redfield	03/30/2013	ALS

MERCED COUNTY

EMERGENCY MEDICAL CARE COMMITTEE

MEMORANDUM

DATE: March 29, 2012

TO: EMCC Members

FROM: Linda Diaz, BSN, RN, PHN

RE: Agenda Item 6 – EMS Authority and State Legislation Update

As the EMS Authority and system stakeholders work to develop new regulations on EMS System Coordination, there will be several draft revisions of current regulations released. Below is a list of regulations that are out for public comment or will be coming over the next few months. Although there are a number of changes in each document, listed are some of the major effects for each one. (These may be subject to change through the public comment period)

EMT and EMT- Advanced regulations: *New educational requirements and expanding the scope of practice for EMT's.*

Paramedic Regulations: *Establishing critical care transport paramedic standards. Scope of practice changes.*

Stroke/Cardiac Center (STEMI) Regulations: *Specialty care center requirements for designation*

EMS-Children Pediatric Center Regulation: *Specialty care center requirements for designation. Multiple levels are identified for recognition.*

Emergency Medical Responder: *Local EMS Agency requirements to provide this certification and identifies standards for such certifications.*

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Ex-Officio Member

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MEMORANDUM

DATE: March 29, 2012

TO: EMCC Members

FROM: Linda Diaz, BSN, RN, PHN

RE: Agenda Item 7 – Air Ambulance EOA Challenge

California EMS Systems commonly operate under exclusive operating areas (EOA's). Health and Safety Code, Section 1797.224 establishes the standards in which EOA's are achieved and maintained. Although Ground Ambulance EOA's are common place, expanding the Health and Safety Code to include Air Ambulance EOA's is fairly new and not widely used at this point. Merced County established an Air Ambulance EOA with Air Methods in 2006, utilizing a competitive bid process as identified in statute and approved by the State EMS Authority. As local EMS Agencies throughout the State are moving towards Air Ambulance EOA's, several air medical services are concerned that this practices violates the Federal Airline Deregulation Act (ADA). The attorney for the California Chapter of the Association of Air Medical Services (Cal-AAMS) has recently filed a complaint with the State EMS Authority. Specifically, Cal-AAMS is concerned that the language in the ADA prohibits the State from enforcing or enacting any "*law related to a price, route, or service of an air carrier*". The State EMS Authority has taken the position that because the Health and Safety Code allows for a competitive bidding process that they are not in violation of Federal ADA.

We will continue to monitor the activities related to this issue and keep the committee apprised of any further developments.

MERCED COUNTY

EMERGENCY MEDICAL CARE COMMITTEE

EMS

Department of Public Health
Emergency Medical Services Agency

260 E. 15th Street
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Board of Supervisors
Chairman

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James Andrews, MD
EMSA Medical Director
Ex-Officio Member

Equal Opportunity Employer

MEMORANDUM

DATE: March 29, 2012

TO: EMCC Members

FROM: Linda Diaz, BSN, RN, PHN

RE: Agenda Item 8 – Star of Life awards

Riggs Ambulance Service has two Emergency Medical Service (EMS) professionals being honored as *Stars of Life* at the California State Capitol on April 17, 2012. The event, which is sponsored by the California Ambulance Association (CAA) honors Paramedics, Emergency Medical Technicians (EMTs) and Emergency Medical Dispatchers (EMDs) who stand out amongst their peers as the best of the best.

Miguel Diaz, an EMT, and Craig Kelly, a Paramedic will be among a select group of EMS professionals receiving this prestigious award. They will be presented with a *Star of Life* medallion and proclamation recognizing their individual contributions as EMS professionals. During the *Stars of Life* celebration at the Sheraton Grand Hotel in Sacramento, Diaz and Kelly will individually meet with members of the California State Senate and Assembly to discuss the value and quality of the service they provide to the people of Merced County.

Miguel Diaz, his official title is System Support Technician, but to Riggs Ambulance Service (RAS), he is much more. Diaz is extraordinarily dedicated to EMS, his community and his family. He is always cheerful and positive person that strives to help out everybody no matter what their circumstances are. Diaz is an everyday star whose inspiring work could be as simple as translating for Spanish speaking patients in our billing office to teaching lifesaving CPR skills to community members. His willingness to learn and evolve in his profession has escalated his role with Riggs Ambulance

Service.

Craig Kelly is a Paramedic and Field Training Officer (FTO) with Riggs Ambulance Service. In the 12 years of service Kelly as dedicated to Merced County, his professionalism and patient care has become one of the standards by which other Paramedics are measured by. Kelly is a very empathetic and caring person who takes great pride in his interpersonal communications with everyone he meets; this is reflected in the numerous compliments he has received over the years from his patients, their families and his coworkers. Kelly knows the importance of treating the needs of the person, not just the patient. As an FTO, he insures his trainees also learn this lesson and as a result, his caring attitude has been passed on to many other Paramedics.

The California Ambulance Association “Stars of Life” celebration the biggest event in the state of California honoring the most devoted and prosperous EMS professionals in the ambulance services industry.

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MEMORANDUM

DATE: March 29, 2012

TO: EMCC Members

FROM: Linda Diaz, BSN, RN, PHN

RE: Agenda 9- Left Ventricular Assist Device

As technology for cardiac patients continues to evolve, the care of these patient are becoming much more complex. Patients are now being discharged with Left Ventricular Assist Devices (LVAD) or "heart pumps" while they await heart transplant surgery. This continuous flow pump takes over the pumping function of the heart and, uniquely, does not produce a pulse. Specialized training for EMS and first responders is critical in order to understand this device and what the responder may encounter at the scene.

Based upon a San Mateo program and receiving notification that a patient would soon be in our community, Riggs employees met and came up with a 4 point plan of action to proactively address the complex nature of these patients;

1. RAS paramedics had already received training on LVAD devices a few months earlier. A brief refresher on the LVAD was provided and paramedics were notified of the potential to encounter this patient.
2. The patient's address was flagged in the CAD so in the event a 911 call was received for this address an automatic alert would notify our dispatchers and crews of the patient's special medical equipment and needs.
3. RAS Operations Manager then contacted the patient's spouse and arranged to visit their house. He spent time discussing the patient's needs with the spouse and accessing 911. While at the patient's house, he noticed the address was not readily visible from the street. He received permission from the spouse to install reflective address numbers on the mailbox which he immediately did for the family.
4. The final step was to conduct notification and training for the nearby Fire crews as well as local police.

It is hope of the EMS System that this program will continue and expand to other patients with complex medical conditions or devices.